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Hi-Fi Products
Service Bulletin

CSA-13

Sony Service Company - Technical Services
A Division of Sony Electronics Inc.
Sony Drive, Park Ridge, New Jersey 07656

Model: TA-AV521/AV621

No. 384

Subject: Audio "Swirls" From The Left To Right Channel
When In The Surround Mode.

Date: March 18, 1994

Symptom:
(57)

The audio "swirls" between the left and right front channels when the unit is operated in the surround mode. The problem is most noticeable when the unit is operated in the *Wide* surround mode, the tuner input is selected and the broadcasted material is dialogue rather than music.

Solution:

The unit is functioning properly. The symptoms described above occur due to the surround sound decoding process and its inability to decode a non-surround encoded source. The customer should be informed that the surround feature on this unit is to be used only when a surround encoded source (ie. surround encoded video, CD or LD) is present.

Reference: FPR-O3548
Autoflagged - NO



PRINTED IN USA
CSA-13394-4